



Simon's Kloof Improvement District Perception Survey

Monday, August 07, 2023

Simon's Kloof CID Perception Survey: Research Methodology and response results post completion

Research methodology:

The process set out in Chapter 1 of the SRA By-law requires that as part of the initiation phase, the steering committee conducts an **Urban Management Survey (UMS)**. The purpose of the UMS is to gather feedback from property owners and people working or visiting the area on issues such as public safety and security, cleansing and social issues. This feedback is then analysed to help decide whether a CID is necessary and will meet the needs identified by the survey.

The purpose of the UMS is to inform the Business Plan, and as such needs to give context and insight into the proposed focus areas of the business plan. We designed the questionnaire to be specific to the proposed area and to evaluate and give insight into public perceptions about the four focus areas listed above. The survey was not intended to provide quantitative statistics but rather indicative trends upon which the needs in the area can be evaluated.

We opted to use an online questionnaire tool (Survey Monkey) for survey answer collection, for the following reasons:

- To make the process of answering the questionnaire as easy and quick as possible for respondents, so as to achieve a higher conversion (answer) rate
- To save time and reduce errors that might happen if we had to manually collate results

Survey was created using Survey Monkey and sent to COCT database of Simon's Kloof property owners.

One submission per household

One submission per multiple properties owned.

Several automated reminders sent to recipients prior to closure date.

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Research results:

The results were automatically propagated to a Google Sheet for analysis, and the analysis and summary is presented here.

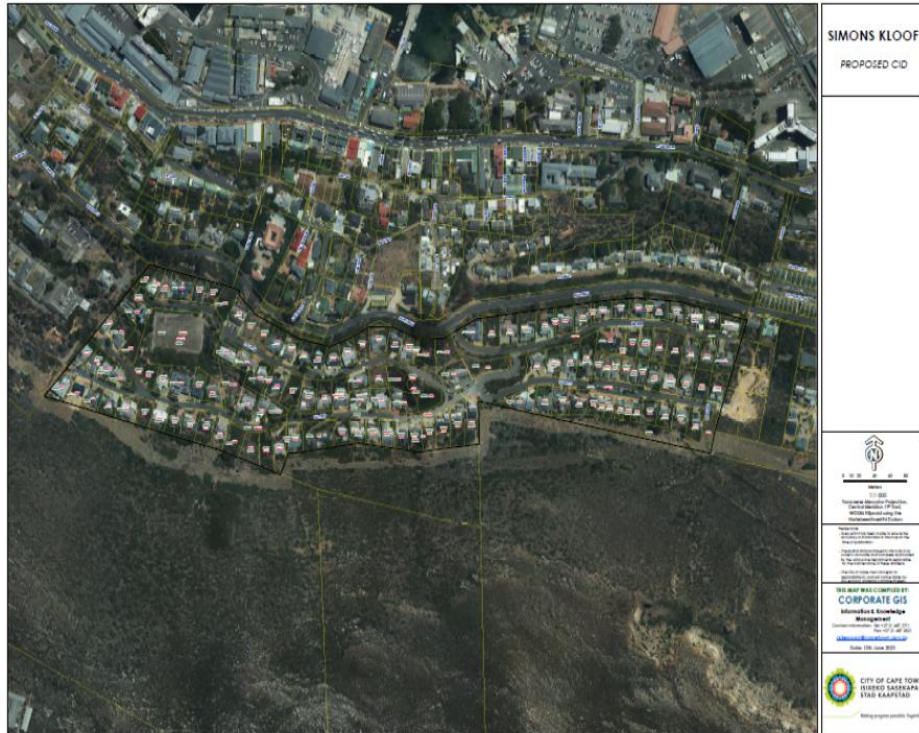
Survey results report generated by Survey Monkey on Mon 7th post closure on Sunday August 6th.

81 respondents completed – resulting in an 80% completion ratio.

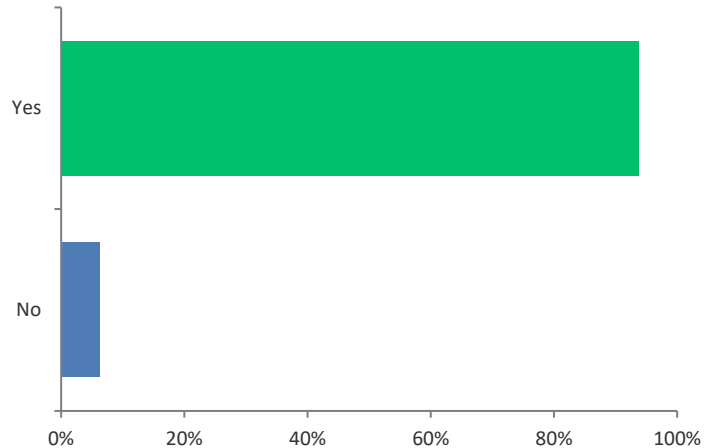
Additional comments summarized and inserted in report to ensure anonymity of respondents

Top 2 Box scores are a way of summarizing the positive responses from a Likert scale survey question by combining the highest 2 responses of the scale to create a single number.

Simon's Kloof Boundary Map as Identified for CID



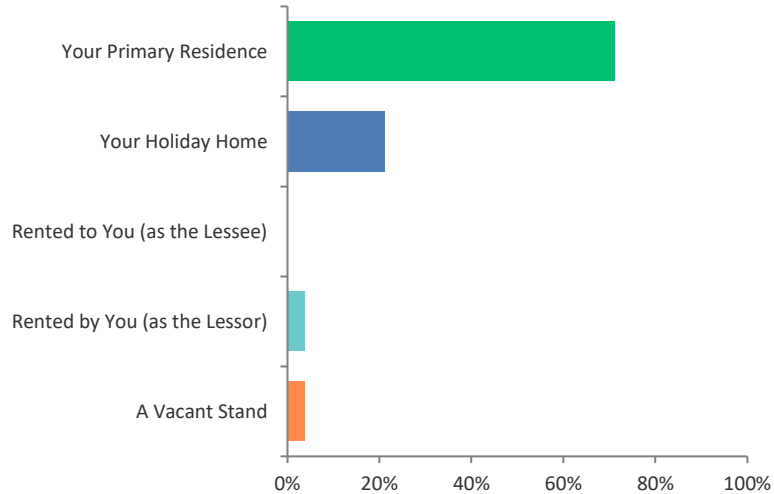
Q5: Are you the owner of the property?



ANSWER CHOICES	RESPONSES	
Yes	93.75%	75
No	6.25%	5
TOTAL		80

Over 93% of recipients were home-owners

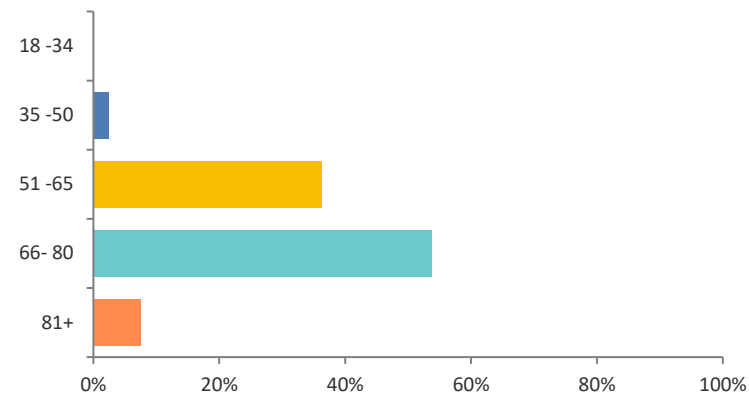
Q6: Is your Simon's Kloof property.....?



ANSWER CHOICES	RESPONSES	
Your Primary Residence	71.25%	57
Your Holiday Home	21.25%	17
Rented to You (as the Lessee)	0%	0
Rented by You (as the Lessor)	3.75%	3
A Vacant Stand	3.75%	3
TOTAL		80

Over 71% of recipients were from primary residences, with only 3 stand owners participating

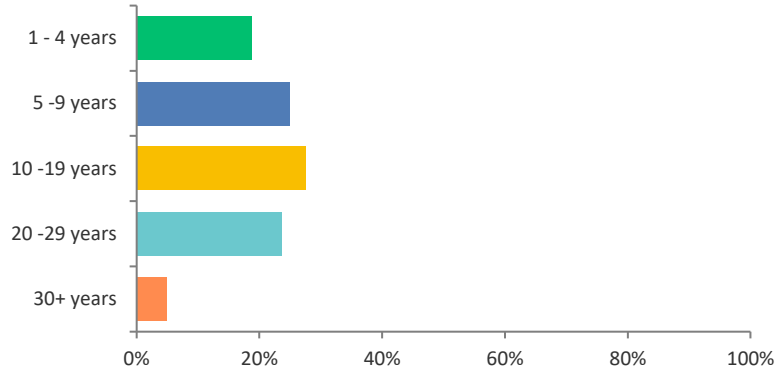
Q7: Please indicate your age group



ANSWER CHOICES	RESPONSES	
18 -34	0.00%	0
35 -50	2.50%	2
51 -65	36.25%	29
66- 80	53.75%	43
81+	7.50%	6
TOTAL		80

97.5% of recipients are over the age of 50

Q8: How long have you owned/ rented your Simon's Kloof property?

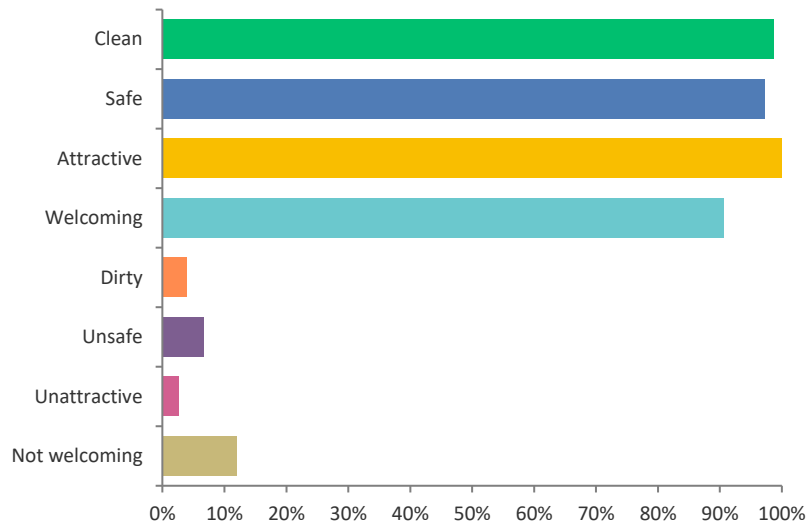


ANSWER CHOICES	RESPONSES
1 - 4 years	18.75% 15
5 -9 years	25.00% 20
10 -19 years	27.50% 22
20 -29 years	23.75% 19
30+ years	5.00% 4
TOTAL	80

More than 56% of recipients have owned / rented for > 10 years

Q10: Select one of words on each of the rows below that best describe Simon's Kloof.

Answered: 75 Skipped: 6

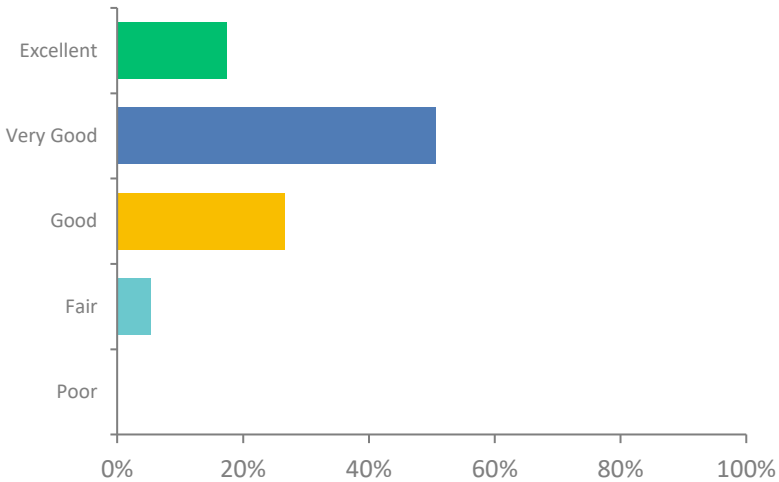


ANSWER CHOICES	RESPONSES	
Clean	98.67%	74
Safe	97.33%	73
Attractive	100%	75
Welcoming	90.67%	68
Dirty	4.00%	3
Unsafe	6.67%	5
Unattractive	2.67%	2
Not welcoming	12.00%	9
TOTAL		309

An overwhelming majority of recipients rated the Simon's Kloof attributes positively (>90%)

Q11: How do you rate the overall public Safety in Simon's Kloof

Answered: 75 Skipped: 6

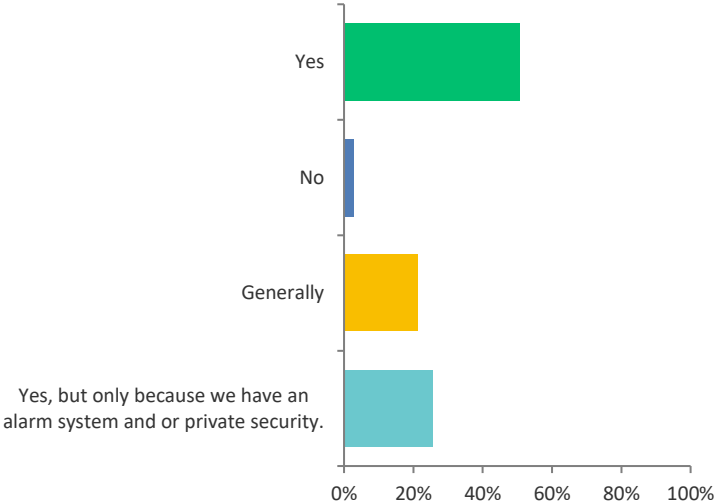


ANSWER CHOICES	RESPONSES	
Excellent	17.33%	13
Very Good	50.67%	38
Good	26.67%	20
Fair	5.33%	4
Poor	0%	0
TOTAL		75

68% of recipients (Top 2 boxes) were very satisfied with the overall public safety in Simon’s Kloof

Q12: Do you feel safe in your home?

Answered: 75 Skipped: 6



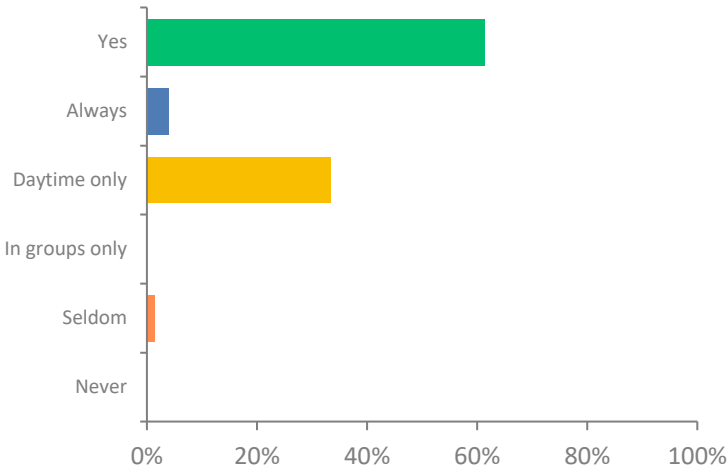
ANSWER CHOICES	RESPONSES	
Yes	50.67%	38
No	2.67%	2
Generally	21.33%	16
Yes, but only because we have an alarm system and or private security.	25.33%	19
TOTAL		75

Less than 3% did not feel safe in their homes, and 25% qualified the contribution of their private security/alarm in respect of their safety rating.

Q13: Do you feel safe using public spaces in Simon's Kloof for recreation (walking, cycling, dog walking etc)?



Answered: 75 Skipped: 6

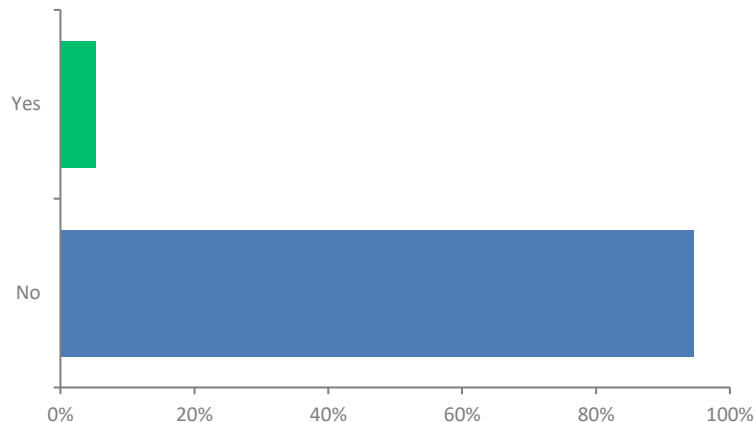


ANSWER CHOICES	RESPONSES	
Yes	61.33%	46
Always	4.00%	3
Daytime only	33.33%	25
In groups only	0%	0
Seldom	1.33%	1
Never	0%	0
TOTAL		75

Over 61% of recipients felt safe using public spaces, with 33% qualifying daytime only.

Q14: Have you or someone close to you been a victim of crime in Simon's Kloof in the last 2 years?

Answered: 75 Skipped: 6

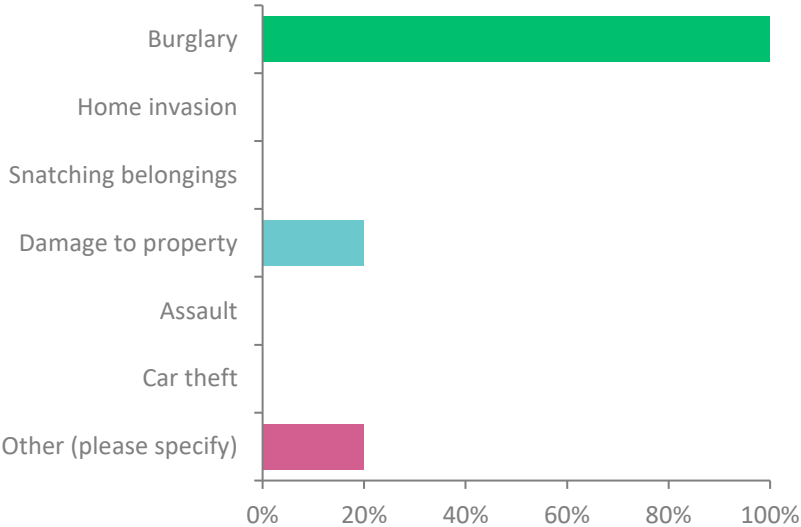


ANSWER CHOICES	RESPONSES	
Yes	5.33%	4
No	94.67%	71
TOTAL		75

95% of recipients have not been a victim of crime over the past two years.

Q15: If so, please indicate the type of crime

Answered: 5 Skipped: 76

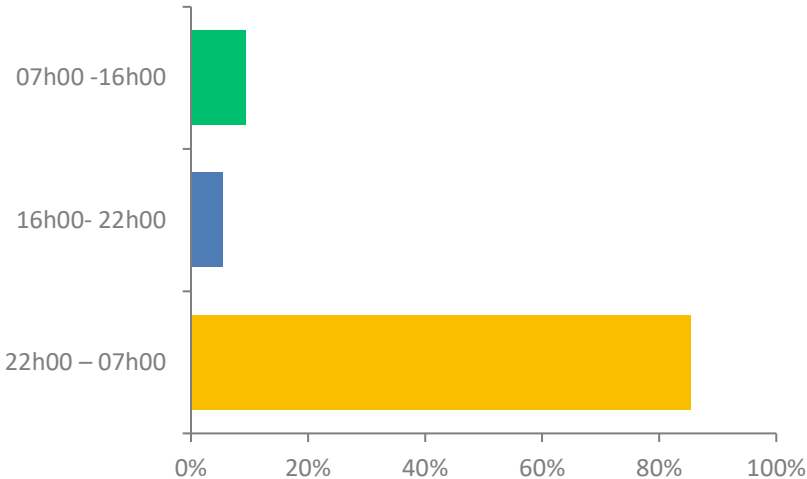


ANSWER CHOICES	RESPONSES	
Burglary	100%	5
Home invasion	0%	0
Snatching belongings	0%	0
Damage to property	20.0%	1
Assault	0%	0
Car theft	0%	0
Other (please specify)	20.0%	1
TOTAL		7

For those that have (5%) - the majority of incidents related to Burglary

Q16: In your opinion/ experience, at what time do the crimes occur?

Answered: 75 Skipped: 6

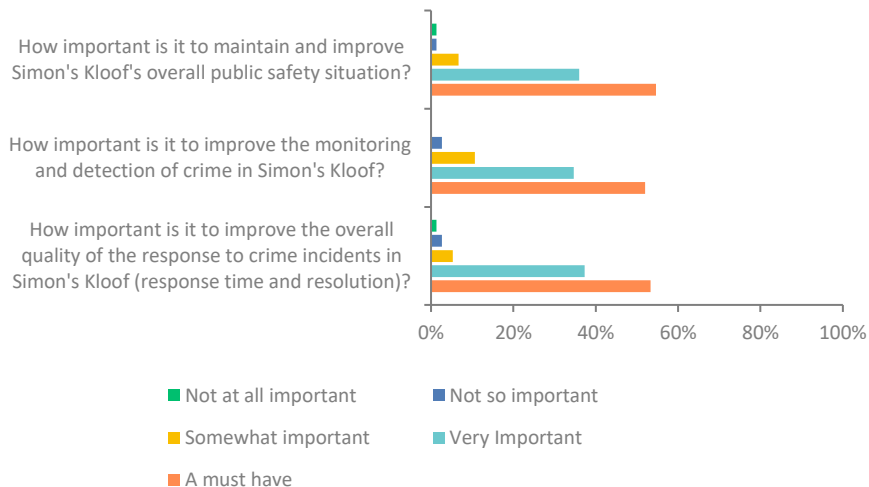


ANSWER CHOICES	RESPONSES	
07h00 -16h00	9.33%	7
16h00- 22h00	5.33%	4
22h00 – 07h00	85.33%	64
TOTAL		75

85% of recipients perceived crimes to result between 22h00-07h00

Q17: Please indicate the importance to you

Answered: 75 Skipped: 6

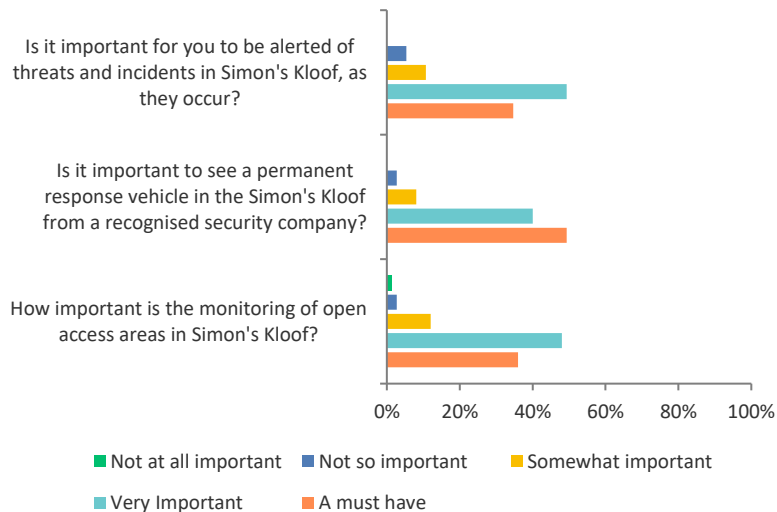


	NOT AT ALL IMPORTANT	NOT SO IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	A MUST HAVE	TOTAL
How important is it to maintain and improve Simon's Kloof's overall public safety situation?	1.33% 1	1.33% 1	6.67% 5	36.00% 27	54.67% 41	75
How important is it to improve the monitoring and detection of crime in Simon's Kloof?	0% 0	2.67% 2	10.67% 8	34.67% 26	52.00% 39	75
How important is it to improve the overall quality of the response to crime incidents in Simon's Kloof (response time and resolution)?	1.33% 1	2.67% 2	5.33% 4	37.33% 28	53.33% 40	75

- Over 90% (Top 2 Box) perceived the maintenance and improvement of SK's overall public safety to be of significant importance
- Over 86% (Top 2 Box) perceived the improvement of monitoring and detection of crime in SK to be of significant importance
- Over 90% (Top 2 Box) perceived the improvement of the overall quality of response to crime incidents in SK (response time and resolution) to be of significant importance

Q18: Please indicate the importance to you

Answered: 75 Skipped: 6

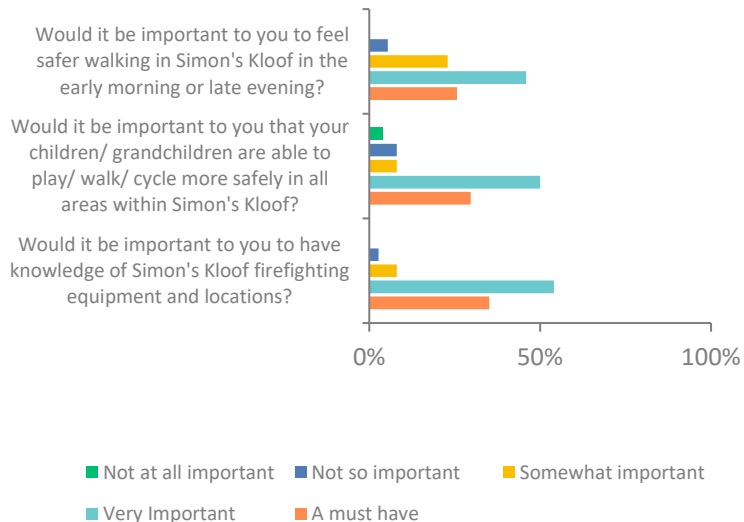


	NOT AT ALL IMPORTANT	NOT SO IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	A MUST HAVE	TOTAL
Is it important for you to be alerted of threats and incidents in Simon's Kloof, as they occur?	0% 0	5.33% 4	10.67% 8	49.33% 37	34.67% 26	75
Is it important to see a permanent response vehicle in the Simon's Kloof from a recognised security company?	0% 0	2.67% 2	8.00% 6	40.0% 30	49.33% 37	75
How important is the monitoring of open access areas in Simon's Kloof?	1.33% 1	2.67% 2	12.00% 9	48.00% 36	36.00% 27	75

- 84% (Top 2 Box) perceived the alerts of threats and incidents as they occur in SK to be of significant importance
- Over 89% (Top 2 Box) perceived a permanent response vehicle in SK from a recognised security company to be of significant importance
- 84% (Top 2 Box) perceived the monitoring of open access areas in SK to be of significant importance

Q19: Please indicate the importance to you

Answered: 74 Skipped: 7

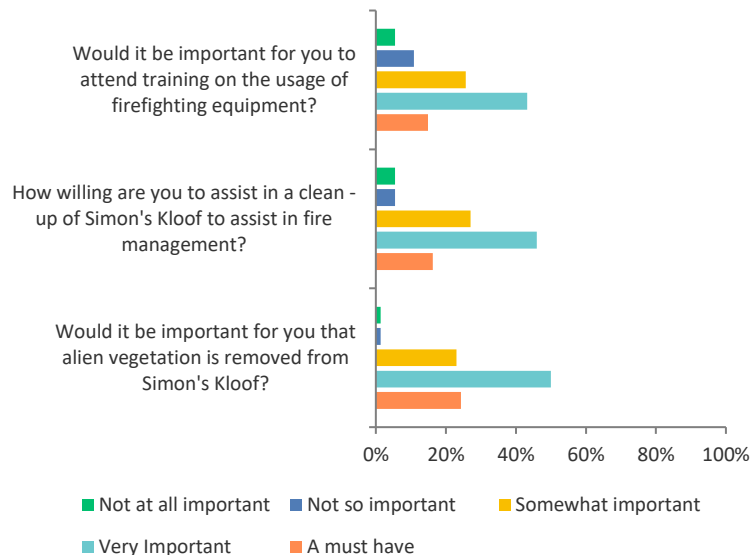


	NOT AT ALL IMPORTANT	NOT SO IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	A MUST HAVE	TOTAL
Would it be important to you to feel safer walking in Simon's Kloof in the early morning or late evening?	0% 0	5.41% 4	22.97% 17	45.95% 34	25.68% 19	74
Would it be important to you that your children/ grandchildren are able to play/ walk/ cycle more safely in all areas within Simon's Kloof?	4.05% 3	8.11% 6	8.11% 6	50.0% 37	29.73% 22	74
Would it be important to you to have knowledge of Simon's Kloof firefighting equipment and locations?	0% 0	2.70% 2	8.11% 6	54.05% 40	35.14% 26	74

- Over 71% (Top 2 Box) viewed feeling safer walking in SK in the early morning or evening to be of significant importance
- Over 79% (Top 2 Box) viewed the safety of children / grandchildren playing/ walking/ cycling more safely within all areas of SK to be of significant importance
- Over 89% (Top 2 Box) viewed having knowledge of SK firefighting equipment and locations to be of significant importance

Q20: Please indicate the importance to you

Answered: 74 Skipped: 7

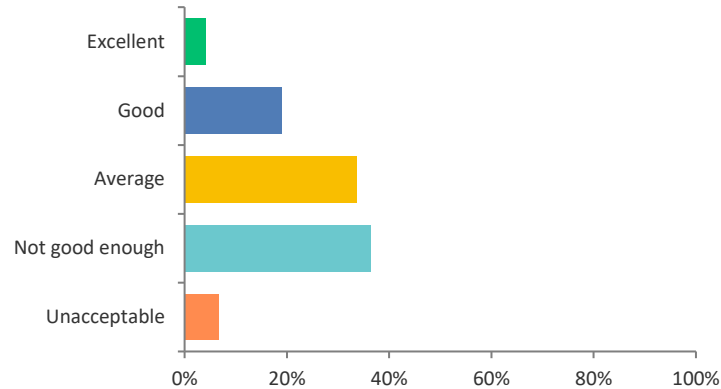


	NOT AT ALL IMPORTANT	NOT SO IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	A MUST HAVE	TOTAL
Would it be important for you to attend training on the usage of firefighting equipment?	5.41% 4	10.81% 8	25.68% 19	43.24% 32	14.86% 11	74
How willing are you to assist in a clean - up of Simon's Kloof to assist in fire management?	5.41% 4	5.41% 4	27.03% 20	45.95% 34	16.22% 12	74
Would it be important for you that alien vegetation is removed from Simon's Kloof?	1.35% 1	1.35% 1	22.97% 17	50.0% 37	24.32% 18	74

- Over 58% (Top 2 Box) felt attending training on the usage of firefighting equipment to be of significant importance
- Over 62% (Top 2 Box) expressed significant willingness and importance thereof to assist in a clean-up of SK to assist in fire management.
- Over 54% (Top 2 Box) viewed the removal of alien vegetation to be of significant importance

Q21: How effective do you believe the Simon's Town Police Service to be?

Answered: 74 Skipped: 7



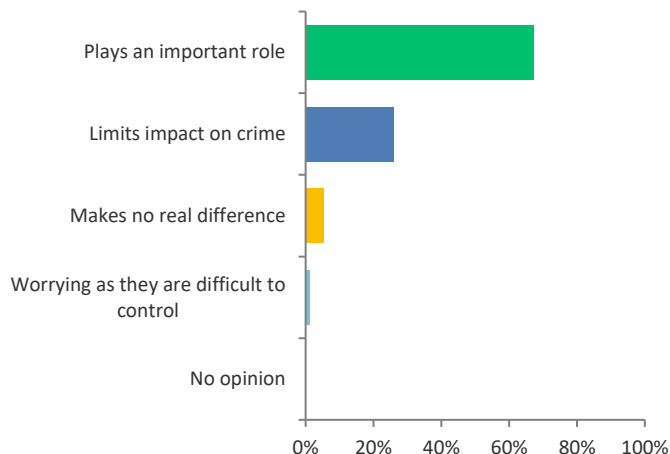
ANSWER CHOICES	RESPONSES	
Excellent	4.05%	3
Good	18.92%	14
Average	33.78%	25
Not good enough	36.49%	27
Unacceptable	6.76%	5
TOTAL		74

Over 77% of recipients felt that the Simon's Town police service was average or below.

Q22: What is your perception about the role of private security services in Simon's Kloof?



Answered: 73 Skipped: 8



ANSWER CHOICES	RESPONSES	
Plays an important role	67.12%	49
Limits impact on crime	26.03%	19
Makes no real difference	5.48%	4
Worrying as they are difficult to control	1.37%	1
No opinion	0%	0
TOTAL		73

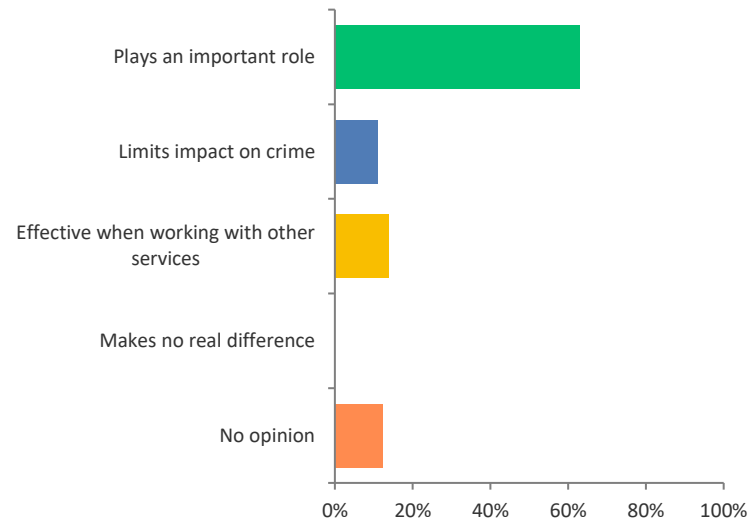
Overall, 93% of recipients felt that private security played an important role or limited the impact of crime.

Only 5% felt private security made no real difference.

Q23: What is your view about the role of the Simon's Kloof Neighbourhood Watch Group?



Answered: 73 Skipped: 8



ANSWER CHOICES	RESPONSES	
Plays an important role	63.01%	46
Limits impact on crime	10.96%	8
Effective when working with other services	13.70%	10
Makes no real difference	0%	0
No opinion	12.33%	9
TOTAL		73

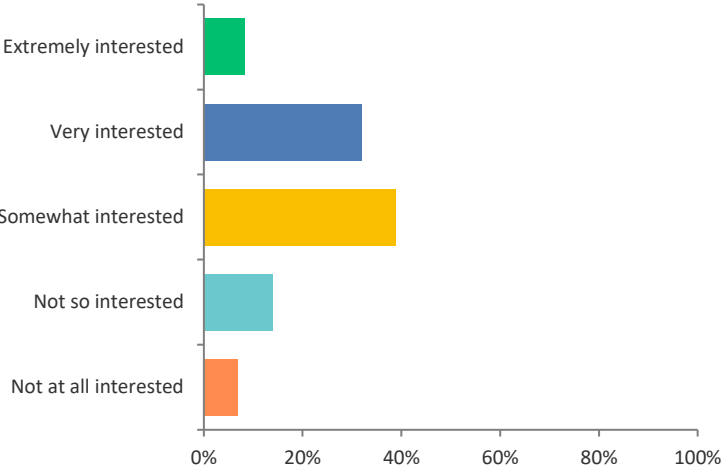
Overall, 87 % of recipients responded positively to the role of SKNW. 63% felt that the SKNW plays an important role, 11% felt the body limits the impact of crime and 13.7% felt they were effective when working with other services.

12% expressed no opinion and zero recipients felt that the SKNW made no real difference.

Q24: How interested would you be in stationing public safety officers at key points within Simon's Kloof?



Answered: 72 Skipped: 9



ANSWER CHOICES	RESPONSES	
Extremely interested	8.33%	6
Very interested	31.94%	23
Somewhat interested	38.89%	28
Not so interested	13.89%	10
Not at all interested	6.94%	5
TOTAL		72

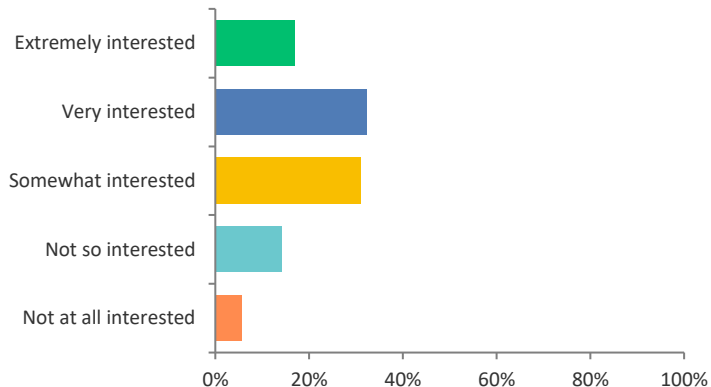
Only 40 % of recipients (Top 2 Box) expressed significant interest in stationing public safety officers at key points within SK.

Only 21% expressed no or little interest.

Q25: There are currently surveillance cameras at various points within Simon's Kloof, provided and monitored by local private security companies. How interested are you in extending the surveillance cameras to increase coverage in the area?



Answered: 71 Skipped: 10



ANSWER CHOICES	RESPONSES	
Extremely interested	16.90%	12
Very interested	32.39%	23
Somewhat interested	30.99%	22
Not so interested	14.08%	10
Not at all interested	5.63%	4
TOTAL		71

49% of recipients (Top 2 Box) expressed significant interest in extending the surveillance cameras to increase coverage, a further 31% were somewhat interested.

Only 20% expressed no or little interest.

Q26: Do you have any additional comments regarding Public Safety and Security(optional)

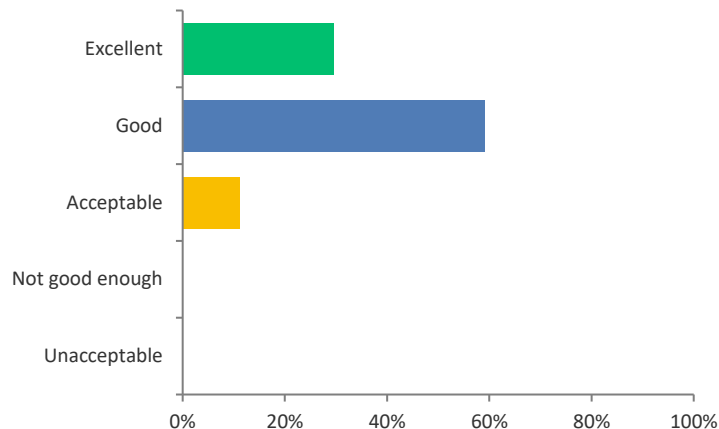
Summary of additional comments

- Security situation is under control – maintain current level / no additional measures needed / additional measures would be intrusive
- Current services work – extend them further
- Current patrol car adds value
- Response time of control car to be improved
- Response vehicles should be armed
- Patrol vehicle to ensure safe entry into property after dark
- Manned guard house at the entrance
- Fencing boundaries
- Cameras on Runciman – these properties do not have equivalent mobile and camera security of other SK properties
- Additional cameras on boundaries and mountainside
- Liaise with other security committees e.g. Upper Claremont to learn from their initiatives / successes
- Baboons impact security, Baboon Management
- More homeowners to participate
- Question of convictions resulting from camera surveillance
- Regular feedback from Imini
- Thanks sent to SKNW and Committee

Q27: What is your overall perception of the cleanliness and neatness of Simon's Kloof?



Answered: 71 Skipped: 10



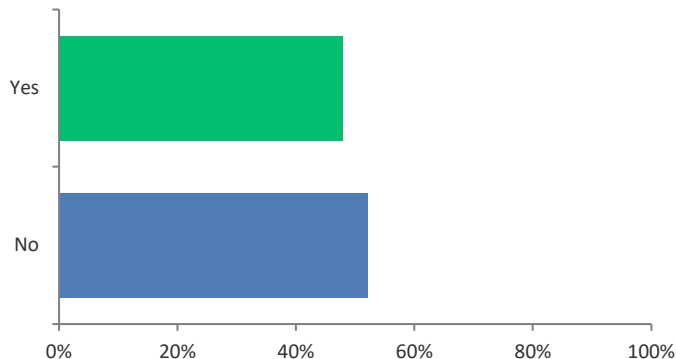
ANSWER CHOICES	RESPONSES	
Excellent	29.58%	21
Good	59.15%	42
Acceptable	11.27%	8
Not good enough	0%	0
Unacceptable	0%	0
TOTAL		71

Over 88% of recipients (Top 2 Box) held an overall perception that the cleanliness and neatness of SK was good or excellent .

Zero recipients felt it was less than acceptable.

Q28: Do you feel that litter in public areas is a problem?

Answered: 71 Skipped: 10

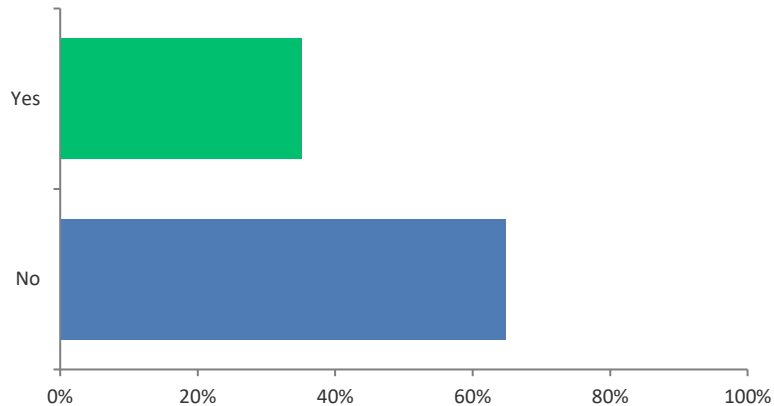


ANSWER CHOICES	RESPONSES	
Yes	47.89%	34
No	52.11%	37
TOTAL		71

The question of litter resulted in a reduced gap between those who felt that litter in public areas is a problem (48%) vs those who didn't (52%) – potentially indicating an aspect that may need more focus.

Q29: Are you experiencing problems with bin pickers?

Answered: 71 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes	35.21%	25
No	64.79%	46
TOTAL		71

65% have not experienced problems with bin pickers, whilst 35% (just over a third of recipients) have experienced problems.

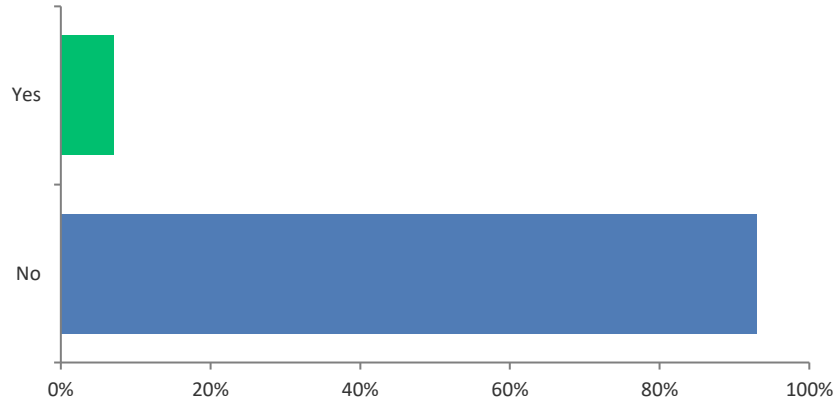
Q30: If yes to the previous question, describe the problem

Summary of additional comments

- Residents should only put bins out on Monday morning
- Bin pickers leave a mess / tear bags
- Bin pickers open baboon proof bins – leave them open thereby also adding additional baboon opportunities
- Attracting baboons
- Bin pickers could commit crimes/ serve as spotters for other potential criminals / impact security
- Invasion of privacy
- Due to bin pickers and baboons – take own litter to ST dump

Q31: Do you feel that illegal dumping is a problem in SK?

Answered: 71 Skipped: 10

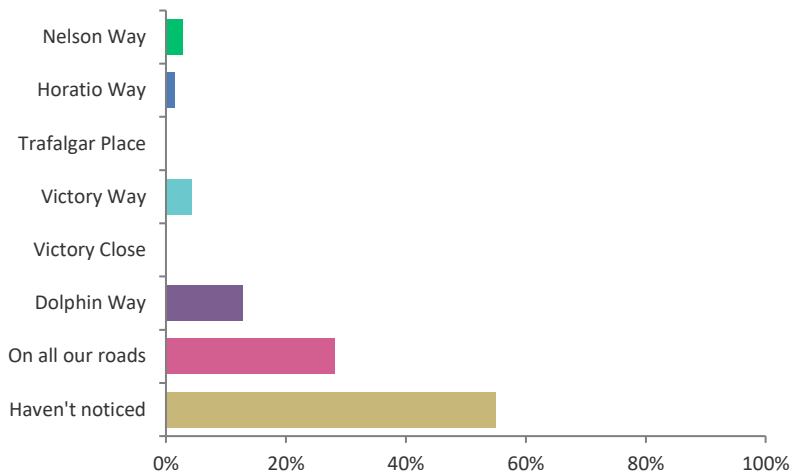


ANSWER CHOICES	RESPONSES	
Yes	7.04%	5
No	92.96%	66
TOTAL		71

93% felt that illegal dumping was not a problem in SK

Q32: If dog poop is a problem, please tell us where?

Answered: 71 Skipped: 10



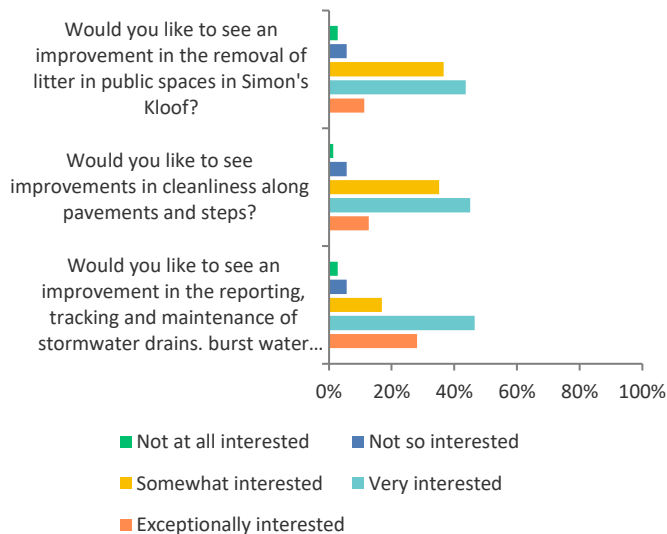
ANSWER CHOICES	RESPONSES	
Nelson Way	2.82%	2
Horatio Way	1.41%	1
Trafalgar Place	0%	0
Victory Way	4.23%	3
Victory Close	0%	0
Dolphin Way	12.68%	9
On all our roads	28.17%	20
Haven't noticed	54.93%	39
TOTAL		74

55% of recipients have not noticed whether dog poop is a problem

The majority of the balance who felt it was a problem (45%) - felt that it was on all our roads.

Q33: Please indicate what you would like to see

Answered: 71 Skipped: 10



	NOT AT ALL INTERESTED	NOT SO INTERESTED	SOMEWHAT INTERESTED	VERY INTERESTED	EXCEPTIONALLY INTERESTED	TOTAL
Would you like to see an improvement in the removal of litter in public spaces in Simon's Kloof?	2.82% 2	5.63% 4	36.62% 26	43.66% 31	11.27% 8	71
Would you like to see improvements in cleanliness along pavements and steps?	1.41% 1	5.63% 4	35.21% 25	45.07% 32	12.68% 9	71
Would you like to see an improvement in the reporting, tracking and maintenance of stormwater drains, burst water mains and street gutters?	2.82% 2	5.63% 4	16.90% 12	46.48% 33	28.17% 20	71

- 55% of recipients expressed a significant interest in seeing an improvement in the removal of litter in public spaces in SK with only 8% not interested
- 67% of recipients expressed a significant interest in seeing an improvement in the cleanliness along pavements and steps, with only 7% not interested
- 75% of recipients expressed a significant interest in seeing an improvement in the reporting, tracking and maintenance of stormwater drains, burst water mains and street gutters, with only 8% not interested

Q34: Any additional comments regarding cleanliness, litter and general beautifying of our environment (optional)

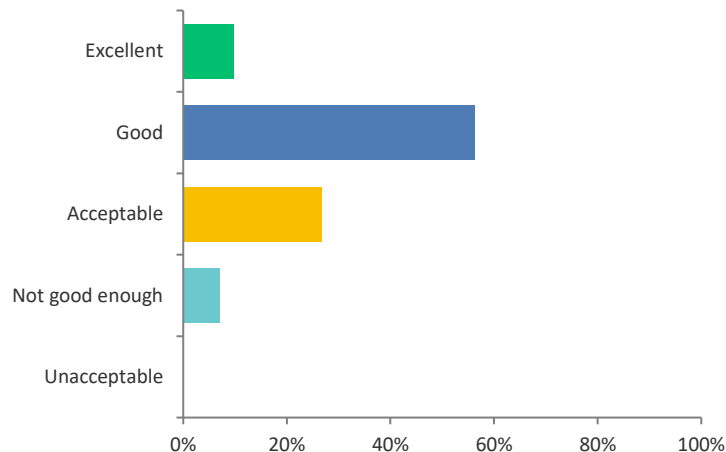
Summary of additional comments

- Litter on steps into town – bigger Simon's Town issue
- Dog Poo
- Baboon offenders / incidents
- Owners should clean and maintain their own surrounding areas
- Property owners with top and bottom road verges should clean and maintain both
- SK is clean compared to other areas / no cleanliness issue
- Residents other than SK living around us and walking dogs in SK could be responsible for some dog poop
- Rusted vehicles in Victory Way
- Dumping of garden refuse in Kramat area
- Residents could pick up litter on their walks
- Victory Way west – increase in rubble / dumping and dog poop. Used as a toilet area
- Need navy co-operation in securing bins / cleaning up properties – bigger Simon's Town issue
- Thanks to FEGF as SK always maintained
- Current works well – should continue / no extra needed

Q35: How well maintained and safe, do you think our public walkways, staircases, pavements, and verges are?



Answered: 71 Skipped: 10



ANSWER CHOICES	RESPONSES	
Excellent	9.86%	7
Good	56.34%	40
Acceptable	26.76%	19
Not good enough	7.04%	5
Unacceptable	0%	0
TOTAL		71

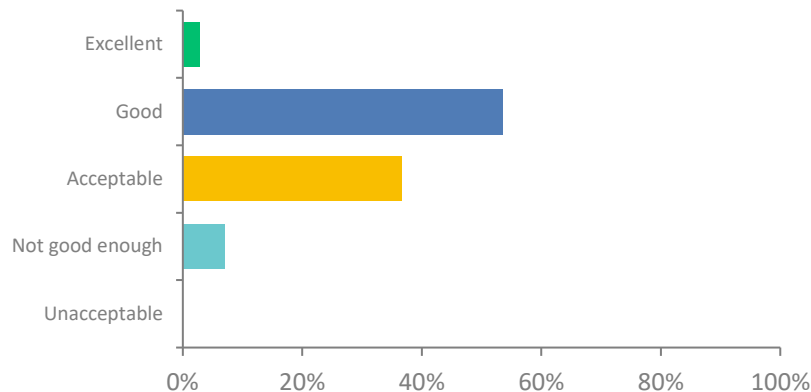
Overall, 66% of recipients (Top 2 Box) feel our public walkways, staircases and verges are good / excellent

Only 7% felt they were less than acceptable.

Q36: How would you rate the maintenance of the infrastructure such as storm water drains and street gutters?



Answered: 71 Skipped: 10



ANSWER CHOICES	RESPONSES	
Excellent	2.82%	2
Good	53.52%	38
Acceptable	36.62%	26
Not good enough	7.04%	5
Unacceptable	0%	0
TOTAL		71

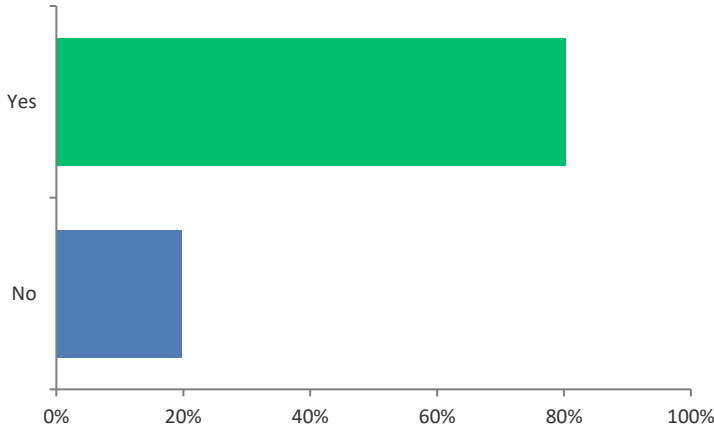
Overall, 56% of recipients (Top 2 Box) rate the maintenance of storm water drains and street gutters as good/excellent.

Only 7% felt they were less than acceptable.

Q37: Would you like to see an improvement in speed management on Runciman Drive, given that it is the direct access route to Simon's Kloof?



Answered: 71 Skipped: 10



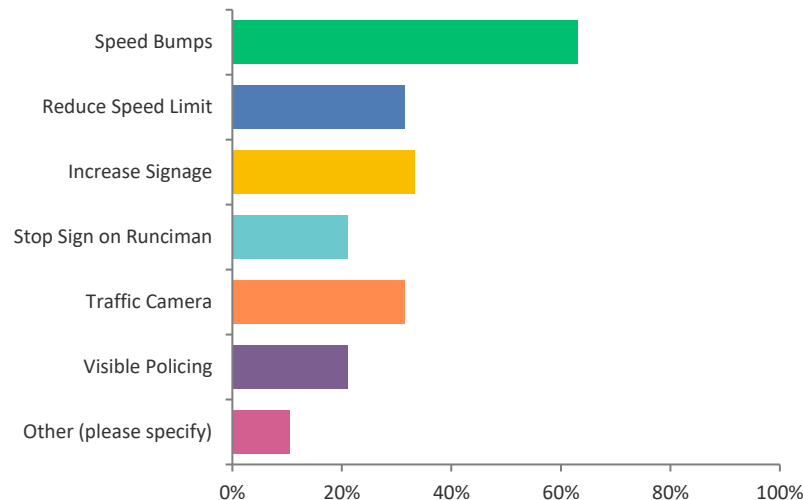
ANSWER CHOICES	RESPONSES	
Yes	80.28%	57
No	19.72%	14
TOTAL		71

80% of recipients would like to see an improvement in speed management on Runciman Drive.

Q38: If yes to the previous question, what would your suggestions be to manage the speed on Runciman Dr?



Answered: 57 Skipped: 24



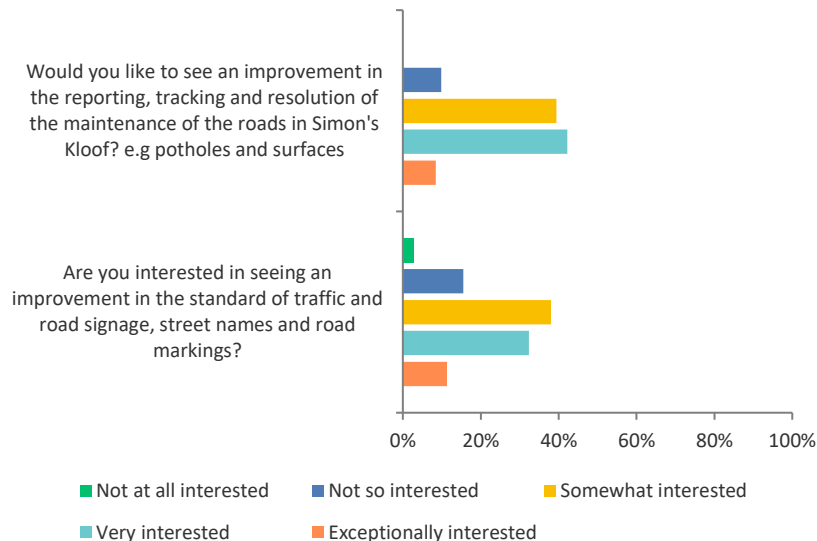
ANSWER CHOICES	RESPONSES	
Speed Bumps	63.16%	36
Reduce Speed Limit	31.58%	18
Increase Signage	33.33%	19
Stop Sign on Runciman	21.05%	12
Traffic Camera	31.58%	18
Visible Policing	21.05%	12
Other (please specify)	10.53%	6
TOTAL		121

Of those responding yes, the majority (63%) are in favour of speed bumps

Other alternatives, although at a significantly lower level, are a reduction in speed limit (32%), traffic cameras (32%) and increased signage (33%)

Q39: Please indicate your interest

Answered: 71 Skipped: 10

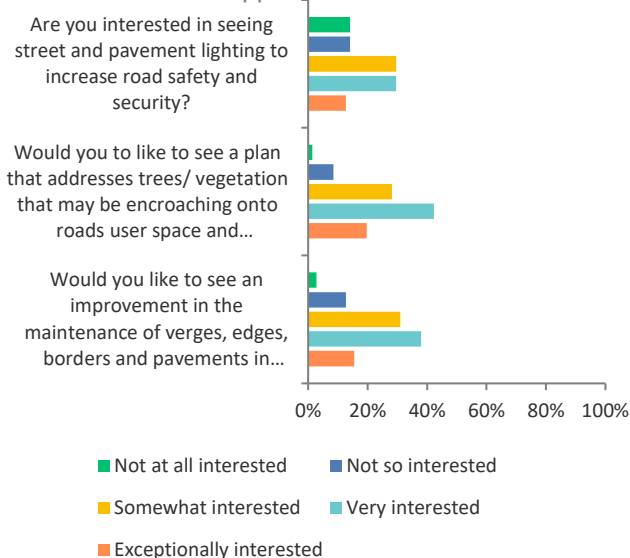


	NOT AT ALL INTERESTED	NOT SO INTERESTED	SOMEWHAT INTERESTED	VERY INTERESTED	EXCEPTIONALLY INTERESTED	TOTAL
Would you like to see an improvement in the reporting, tracking and resolution of the maintenance of the roads in Simon's Kloof? e.g potholes and surfaces	0% 0	9.86% 7	39.44% 28	42.25% 30	8.45% 6	71
Are you interested in seeing an improvement in the standard of traffic and road signage, street names and road markings?	2.82% 2	15.49% 11	38.03% 27	32.39% 23	11.27% 8	71

- 51% (Top 2 Box) expressed a significant interest in improving the reporting, tracking and resolution of the maintenance issues of roads in SK e.g., potholes and surfaces 10% felt they were not interested
- 44% (Top 2 Box) expressed a significant interest in improving the standard of traffic and road signage, street names and road markings. 18% felt they were not interested

Q40: Please indicate your interest

Answered: 71 Skipped: 10

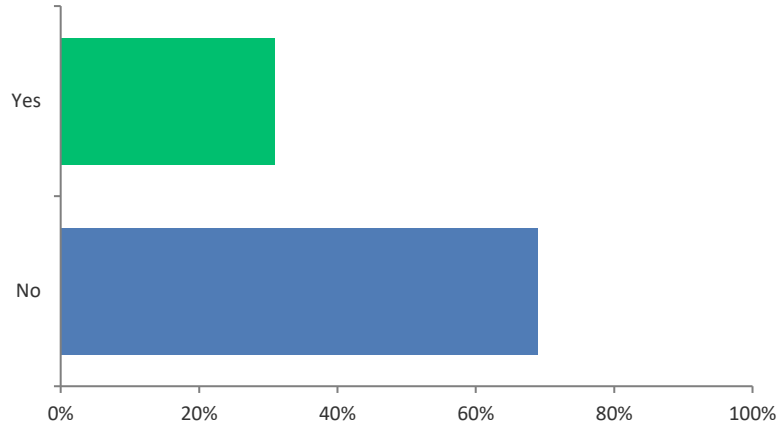


	NOT AT ALL INTERESTED	NOT SO INTERESTED	SOMEWHAT INTERESTED	VERY INTERESTED	EXCEPTIONALLY INTERESTED	TOTAL
Are you interested in seeing street and pavement lighting to increase road safety and security?	14.08% 10	14.08% 10	29.58% 21	29.58% 21	12.68% 9	71
Would you like to see a plan that addresses trees/ vegetation that may be encroaching onto roads user space and obstructing sight to traffic?	1.41% 1	8.45% 6	28.17% 20	42.25% 30	19.72% 14	71
Would you like to see an improvement in the maintenance of verges, edges, borders and pavements in Simon's Kloof?	2.82% 2	12.68% 9	30.99% 22	38.03% 27	15.49% 11	71

- 42% (Top 2 Box) expressed a significant interest in seeing street and pavement lighting to increase road safety and security. 28% felt they were not interested
- 62% (Top 2 Box) expressed a significant interest in a plan to address trees / vegetation that may be encroaching onto roads and obstructing tragic visibility. 10% felt they were not interested
- 54% (Top 2 Box) expressed a significant interest in an improvement in the maintenance of verges, edges, borders and pavements in SK. 15% felt they were not interested

Q41: Is homelessness a problem in the SK area?

Answered: 71 Skipped: 10

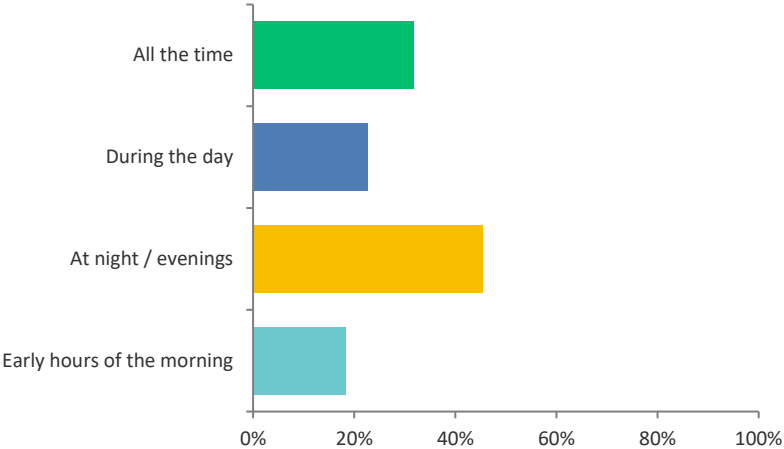


ANSWER CHOICES	RESPONSES	
Yes	30.99%	22
No	69.01%	49
TOTAL		71

69% of recipients felt that homelessness was not an issue in SK.

Q42: If yes, to the previous question, what time do the homeless present a problem?

Answered: 22 Skipped: 59



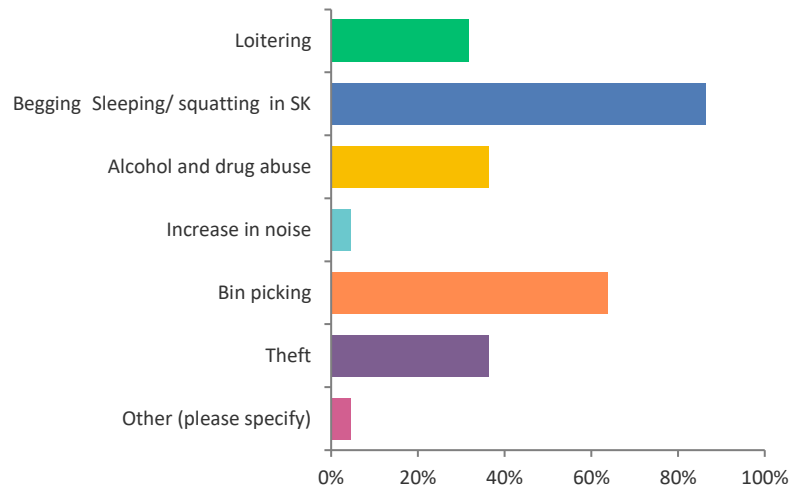
ANSWER CHOICES	RESPONSES	
All the time	31.82%	7
During the day	22.73%	5
At night / evenings	45.45%	10
Early hours of the morning	18.18%	4
TOTAL		26

Of those who answered yes, a significant number (45%) felt it was at night/evenings, however 32% felt it was at all times.

Q43: If the homeless present a problem, please indicate how homelessness affects SK?



Answered: 22 Skipped: 59



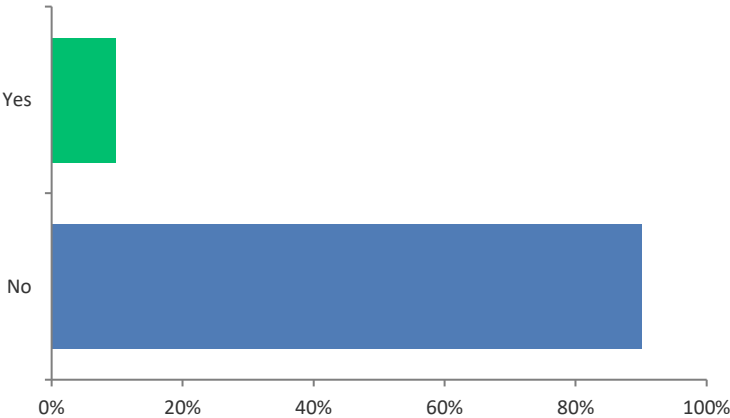
ANSWER CHOICES	RESPONSES	
Loitering	31.82%	7
Begging Sleeping/ Squatting in SK	86.36%	19
Alcohol and drug abuse	36.36%	8
Increase in noise	4.55%	1
Bin picking	63.64%	14
Theft	36.36%	8
Other (please specify)	4.55%	1
TOTAL		58

Of those who answered yes, the majority (86%) felt it related to begging/sleeping and squatting in SK. Bin picking (63%) was the second highest impact.

Q44: Is drug dealing and using a problem that concerns you in Simon's Kloof? Do we need to deal with this?



Answered: 71 Skipped: 10



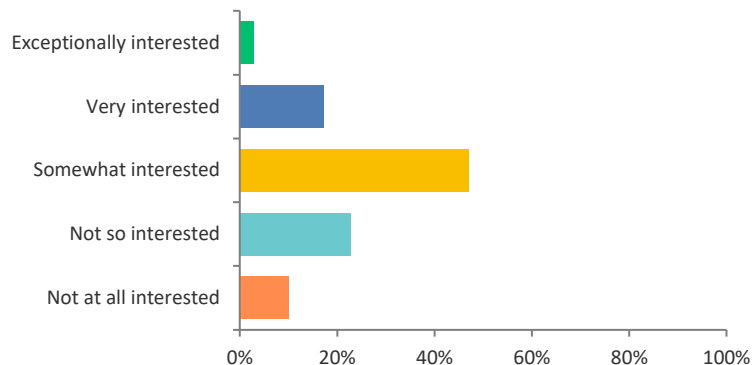
ANSWER CHOICES	RESPONSES	
Yes	9.86%	7
No	90.14%	64
TOTAL		71

90% of recipients felt that drug dealing was not an issue in SK.

Q45: Would you be interested in supporting new charitable activities in our area to support the disadvantaged communities? e.g. Soup kitchens, monthly canned food drives, etc?



Answered: 70 Skipped: 11



ANSWER CHOICES	RESPONSES	
Exceptionally interested	2.86%	2
Very interested	17.14%	12
Somewhat interested	47.14%	33
Not so interested	22.86%	16
Not at all interested	10.0%	7
TOTAL		70

- Recipients were on slightly interested (47%) in supporting new charitable activities to support disadvantaged communities.
- 33% felt they were not interested

Q46: Suggestions on other activities to address social issues (optional)

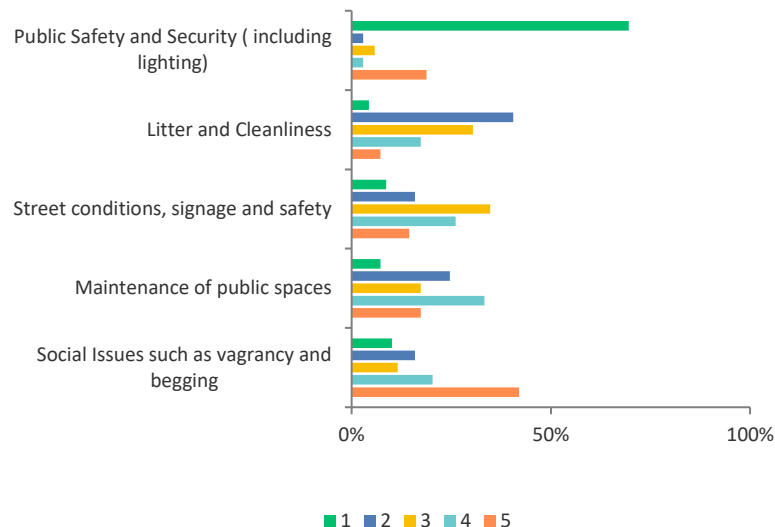
Summary of additional comments

- Residents can volunteer at many associations in Simon's Town
- Initiatives and awareness to support disadvantaged communities are important
- Wider issue – does not just impact SK
- City should create job opportunities to improve and maintain wider Simon's Town
- Shelters attract greater numbers of homeless to the town
- Regular official meetings of residents
- Difficult to get involved as not a permanent resident
- Get to know each other as residents. Schedule street parties
- Dogs barking with no owner intervention and control – major nuisance factor
- Focus energy and funds on needy animals
- Regular food drives for MFH and Animal shelters

Q47: Please rank the following in order of priority from 1 - 5, where 1 is the highest and 5 is the lowest,



Answered: 69 Skipped: 12



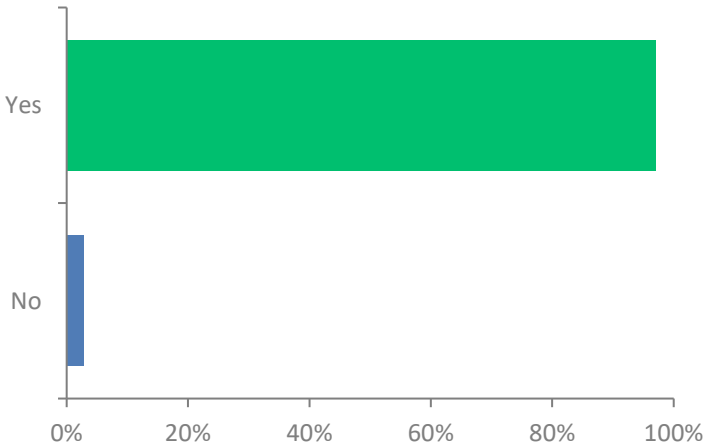
	1	2	3	4	5	TOTAL
Public Safety and Security (including lighting)	69.57% 48	2.90% 2	5.80% 4	2.90% 2	18.84% 13	69
Litter and Cleanliness	4.35% 3	40.58% 28	30.43% 21	17.39% 12	7.25% 5	69
Street conditions, signage and safety	8.70% 6	15.94% 11	34.78% 24	26.09% 18	14.49% 10	69
Maintenance of public spaces	7.25% 5	24.64% 17	17.39% 12	33.33% 23	17.39% 12	69
Social Issues such as vagrancy and begging	10.14% 7	15.94% 11	11.59% 8	20.29% 14	42.03% 29	69

- Over 2/3rd of recipients prioritised public safety and security (including lighting), followed by litter and cleanliness
- Social issues were the lowest priority

Q48: Do you believe that all property owners should share responsibility to ensure a safer neighbourhood?



Answered: 69 Skipped: 12



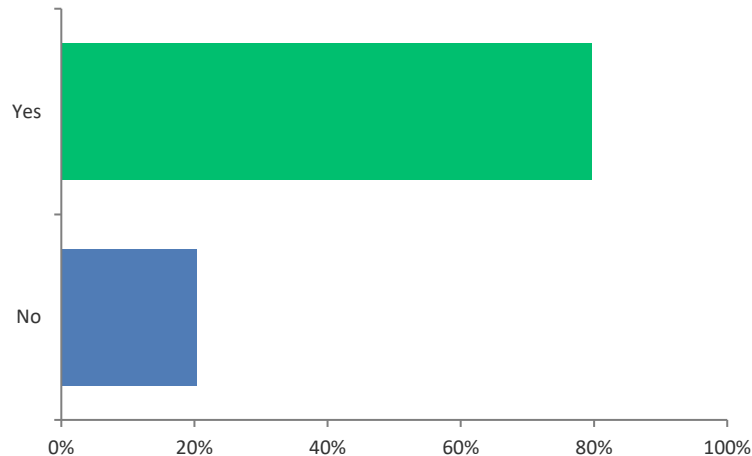
ANSWER CHOICES	RESPONSES	
Yes	97.10%	67
No	2.90%	2
TOTAL		69

97% of recipients felt that all property owners should share the responsibility to ensure a safer neighbourhood.

Q49: Would you be prepared to pay additional property rates for supplementary and municipal services and improved public security in Simon's Kloof in lieu of contributions to SKNW and FEGF?



Answered: 69 Skipped: 12

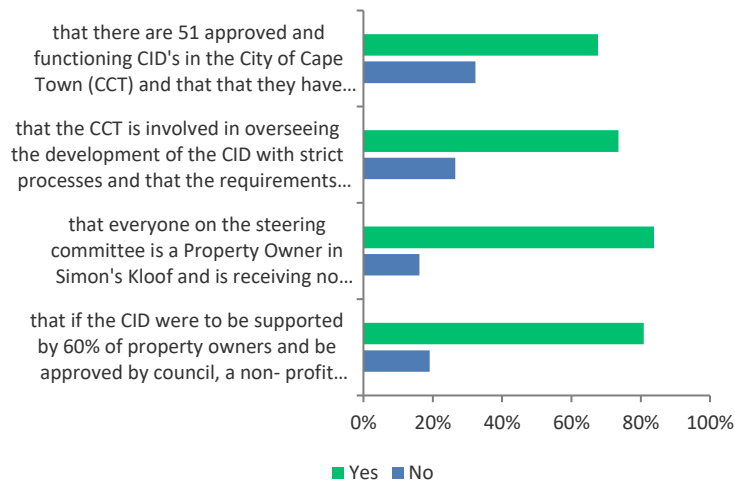


ANSWER CHOICES	RESPONSES	
Yes	79.71%	55
No	20.29%	14
TOTAL		69

80% of recipients who answered would be prepared to pay additional property rates for supplementary and municipal services and improved public security in lieu of contributions to SKNW and FEGF.

Q50: Are you aware

Answered: 68 Skipped: 13

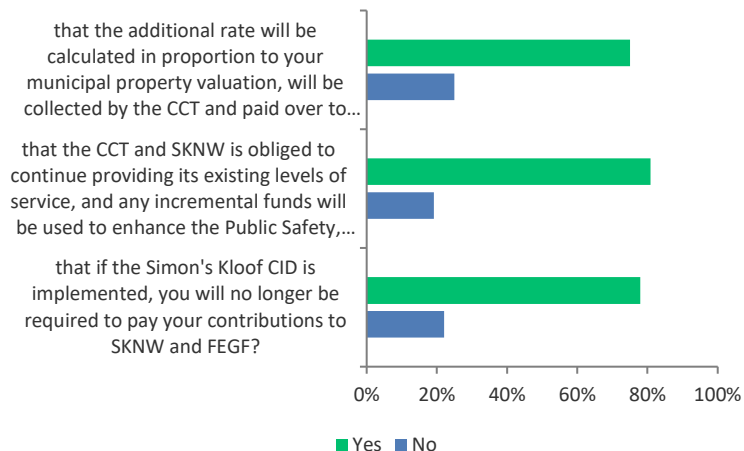


	YES	NO	TOTAL
that there are 51 approved and functioning CID's in the City of Cape Town (CCT) and that that they have been rated highly successful by their ratepayers?	67.65 %	32.3 5%	68
	46	22	
that the CCT is involved in overseeing the development of the CID with strict processes and that the requirements are met in terms of the establishment and management of every CID?	73.53 %	26.4 7%	68
	50	18	
that everyone on the steering committee is a Property Owner in Simon's Kloof and is receiving no compensation? they also have no special influence over decisions made for funding priorities and this is strictly enforced by the CCT.	83.82 %	16.1 8%	68
	57	11	
that if the CID were to be supported by 60% of property owners and be approved by council, a non- profit company (NPC) managed by a non-remunerated Board of Directors, elected by the property owners (the Members), will be established?	80.88 %	19.1 2%	68
	55	13	

- The majority of recipients that answered these questions - answered in the affirmative
- 80% were aware that if the CID were supported by 60% of property owners and be approved by the council, that an NPO managed by a non-remunerated BOD, elected by the property owners, will be established.

Q51: Are you aware.....

Answered: 68 Skipped: 13



	YES	NO	TOTAL
that the additional rate will be calculated in proportion to your municipal property valuation, will be collected by the CCT and paid over to the NPC, which will be subject to an annual audit?	75.00% 51	25.00% 17	68
that the CCT and SKNW is obliged to continue providing its existing levels of service, and any incremental funds will be used to enhance the Public Safety, Cleaning, Social and Enviromental aspects of Simon's Kloof as per the business plan?	80.88% 55	19.12% 13	68
that if the Simon's Kloof CID is implemented, you will no longer be required to pay your contributions to SKNW and FEGF?	77.94% 53	22.06% 15	68

The majority of recipients that answered these questions - answered in the affirmative >75%)

Q52: Please let us know of any additional suggestions, comments or recommendations that you might have.

Summary of additional comments

- Road signs need to be upgraded in SK
- 60% should not be the decider for all residents.
- Property owners should take care of their own security and local maintenance.
- Call out residents who don't maintain their stands and verges impacting road visibility and allowing alien vegetation.
- All property owners would pay, not just those with a conscience
- Questions appear to be leading, do not allow for personal perceptions
- Concerns at City Council handling the money
- Ineffective baboon management
- Pathway from Runciman to Dolphin is a problem – possible location for a litter bin?
- Concern that monthly contribution is linked to property value, Suggestion that it be equal for all
- Those that do not contribute should not have access to SK Whatsapp groups
- Need greater community participation and less apathy from many
- Common areas need to be better maintained – weeds, grass, alien vegetation
- Concern over % to ensure affordable for residents
- Address speeding on Runciman
- Simon's Kloof CID website is awesome
- Turning bays in the middle and at end of Victory Way are being used as parking spaces by residents, visitors and contractors
- Speeding of contractors
- Will the CID result in prescriptive decisions?
- Many questions raised by one resident relating to what a CID is - which could be answered by viewing the website
- Thanks sent to the committee members